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Product Support

Product Support

PowerEdge 2950

Service Tag: 1YJ4LF1 | Express Service Code: 4264759405

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Original configuration

System configuration for your PowerEdge 2950

* System summary

Service Tag	1YJ4LF1
Computer Model	PowerEdge 2950
Shipping Date	1/31/2008
Country	United States

* Components

Part Number	23503
Quantity	1
Description	Label, Barcode, Track, System, Generic
Part Number	FG027
Quantity	1
Description	Card, Backplane, Key, TOE, 2PORT Enterprise Systems Group
Part Number	JD509
Quantity	1
Description	LABEL, REGULATORY, SIDE, UNIVERSAL, BLANK , V2
Part Number	MG434
Quantity	1
Description	PROCESSOR, 80574K, XDH, E5420, FCLGA6
Part Number	OR215
Quantity	1
Description	CORD, POWER, 15A, 125V, 10, 5-15/C13
Part Number	DY029
Quantity	1
Description	TECHNICAL SHEET, POWER SUPPLY, DIRECT CURRENT, DOCUMENTATION, UPDATE, P2950
Part Number	GG460
Quantity	1
Description	KIT, STRAIN RELIEF, CABLE, POWER
Part Number	HM430
Quantity	1
Description	

TECHNICAL SHEET, NETWORK, ETHERNET, BROADCOM
CORPORATION, DOPP

Part Number	NP544
Quantity	1
Description	Guide, Product, Information Poweredge/powervault, DAO/BCC
Part Number	YC453
Quantity	1
Description	GUIDE, GETTING STARTED, P2950, DAO/BCC
Part Number	DP246
Quantity	1
Description	Assembly, Printed Wiring Assy Third Party Maintenance ESG, REST OF WORLD, MITAC INC
Part Number	23501
Quantity	1
Description	LABEL, BARCODE, SYS BOX, GENERIC
Part Number	FG186
Quantity	1
Description	LABEL, INFORMATION, SYSTEM, P2950, ENGLAND/ENGLISH
Part Number	MY297
Quantity	1
Description	Label, Fascia, Intel, CARTON
Part Number	PF633
Quantity	1
Description	SHIPPING MATERIAL, TRAY, OPT-BOX
Part Number	YP782
Quantity	1
Description	KIT, SHIPPING MATERIAL, SYSTEM, 2U
Part Number	PF167
Quantity	1
Description	KIT, DOCUMENTATION, TECHNICAL SHEET, SERVICE/SUPPORT, GOLD, DELL AMERICAS ORGANIZATION
Part Number	JJ379

Quantity	1
Description	KIT, CABLE, DELL REMOTE ASSISTANT CARD, P29/1950
Part Number	WW126
Quantity	1
Description	PRINTED WIRING ASSY, CONTROLLER, DRAC5, PE, MID-LIFE KICKER
Part Number	H6183
Quantity	1
Description	PRINTED WIRING ASSY, RISER, SERVER, SERVER CHASSIS, DELL COMPUTER CORPORATION, PE2950, PERIPHERAL COMPONENT INTERCONNECT EXPRESS , LEFT
Part Number	FC554
Quantity	1
Description	PRINTED WIRING ASSY, INPUT/OUTPUT, CD-INTRPSR, PE2950
Part Number	NC074
Quantity	1
Description	ASSEMBLY, CABLE, CDROM-SIDEPLANE
Part Number	GF449
Quantity	1
Description	ASSEMBLY, HEATSINK, PROCESSOR, DIRECT, CONTACT, P2950
Part Number	MG434
Quantity	1
Description	PROCESSOR, 80574K, XDH, E5420, FCLGA6
Part Number	FN360
Quantity	1
Description	KIT, RACK RAIL, R/V, 2U, SLIDE, V4
Part Number	TP634
Quantity	1
Description	KIT, DOCUMENTATION ON COMPACT DISK, DOCUMENT OBJECT MODEL, V5.3, WORLD WIDE
Part Number	MJ048
Quantity	1
Description	Kit, Documentation On Floppy Disk, Transmission Control Protocol Off-Load Engine

Part Number	PF323
Quantity	2
Description	CARD (CIRCUIT), CONTROLLER, FC4, FACTORY INSTALL, QLE2460, V2, QLOGIC
Part Number	H7511
Quantity	3
Description	ASSEMBLY, CARRIER, BLANK , HARD DRIVE, UNIVERSAL, 1IN, 2
Part Number	PN610
Quantity	1
Description	PRINTED WIRING ASSY, BACKPLANE, SERVER, SERVER CHASSIS, DELL2950, 3.5X6SAS
Part Number	TW793
Quantity	1
Description	ASSEMBLY, CHASSIS, 3.5HD, 2U, PE2950, III
Part Number	1213C
Quantity	16
Description	SCREW, 6-32X1/4", FLAT HEAD, MICROSOFT, ZINC PLATED STEEL, COUNTERSINK
Part Number	DH283
Quantity	4
Description	Label, Print On Demand, Hard Drive
Part Number	F9541
Quantity	4
Description	ASSEMBLY, CARRIER, HARD DRIVE, SERIAL ATTACHED SCSI, UNIVERSAL, 1IN
Part Number	RW548
Quantity	4
Description	Hard Drive, 73G, Serial AttachedScsi, DU, 15K, 3.5, FJT, 10LX
Part Number	OR215
Quantity	1
Description	CORD, POWER, 15A, 125V, 10, 5-15/C13
Part Number	NY526
Quantity	2
Description	POWER SUPPLY, 750W, REDUNDANT, ARTESYN

Part Number	JU618
Quantity	1
Description	ASSEMBLY, COMPACT DISK READ WRITE/DIGITAL VIDEO DISK DRIVE COMBO, 12.7MM, TOSHIBA SAMSUNG STORAGE TECHNOLOGY, ENTERPRISE SYSTEMS GROUP
Part Number	KC411
Quantity	1
Description	ASSEMBLY, CABLE, SASX4-PERC5X4-X4BKPLN
Part Number	MC360
Quantity	1
Description	ASSEMBLY, CABLE, SASX4-PERC5X4-X6BKPLN
Part Number	U8735
Quantity	1
Description	BATTERY, PRIMARY, 7WH, 10MM, LITHIUM ION, PERC5I
Part Number	WY335
Quantity	1
Description	ASSEMBLY, CARD (CIRCUIT), PERC6I-INT, SERIAL ATTACHED SCSI, SLED
Part Number	FC024
Quantity	1
Description	ASSEMBLY, BEZEL, 2U, PE2950
Part Number	GM431
Quantity	4
Description	DUAL IN-LINE MEMORY MODULE, 2G, 667M, 256X72, 8, 240, 2RX4

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Parts & accessories

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Prefer do-it-yourself support? Let's get started.

Dell support offers a variety of resources and tools to help you identify and resolve issues, as well as tutorials, how-to videos and more.

Top solutions

- [How to Troubleshoot Memory or Battery errors on the Dell PERC Controller on Dell PowerEdge™ Servers](http://www.dell.com/Support/Article/SLN130018)
(<http://www.dell.com/Support/Article/SLN130018>)
- [Get ahead of hardware issues on your PowerEdge Server with Dell SupportAssist](http://www.dell.com/Support/Article/SLN179117)
(<http://www.dell.com/Support/Article/SLN179117>)
- [How to troubleshoot various Hard Drive, RAID, and PERC Controller issues](http://www.dell.com/Support/Article/SLN156116)
(<http://www.dell.com/Support/Article/SLN156116>)
- [How to clear the ESM log on a Dell PowerEdge server](http://www.dell.com/Support/Article/SLN132517)
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- [Understand, Maintain and Troubleshoot Hard Drives and RAID Storage in Dell PowerEdge servers v 2.0](http://www.dell.com/Support/Article/HOW10062)
(<http://www.dell.com/Support/Article/HOW10062>)
- [Everything about server memory \(Information, Errors, Troubleshooting\)](http://www.dell.com/Support/Article/HOW10225)
(<http://www.dell.com/Support/Article/HOW10225>)
- [Troubleshooting VMware vSphere ESX/ESXi on Dell PowerEdge Servers](http://www.dell.com/Support/Article/SLN163687)
(<http://www.dell.com/Support/Article/SLN163687>)
- [Everything about processors \(Information, Errors, Troubleshooting\)](http://www.dell.com/Support/Article/HOW10358)
(<http://www.dell.com/Support/Article/HOW10358>)
- [Troubleshooting Windows Server Issues on your PowerEdge System](http://www.dell.com/Support/Article/SLN179108)
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- [OpenManage Integration for VMware vCenter 2.0 Not Appearing in vSphere Web Client](http://www.dell.com/Support/Article/SLN285609)
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- [FATA HDD on PowerEdge 2950. Will it work?](http://en.community.dell.com/support-forums/servers/f/906/t/19545245.aspx)
(<http://en.community.dell.com/support-forums/servers/f/906/t/19545245.aspx>)
- [PowerEdge II 2950 not allowing HDD space to be accessed](http://en.community.dell.com/support-forums/servers/f/906/t/19596197)
(<http://en.community.dell.com/support-forums/servers/f/906/t/19596197>)

- [Secure Hard Drive wipe for **Poweredge 2950**](http://en.community.dell.com/support-forums/servers/f/906/t/19537713.aspx)
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- [E122C lcd message on **poweredge 2950**](http://en.community.dell.com/support-forums/servers/f/956/t/19501427.aspx)
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- [Dell **Poweredge 2950** HDD Fault; need advice on hot swapping the drive](http://en.community.dell.com/support-forums/servers/f/906/t/19488138.aspx)
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- [**PowerEdge 2950** - Keyboard Malfunction In Front USB Not Back USB](http://en.community.dell.com/support-forums/servers/f/956/t/19376813.aspx)
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- [**poweredge 2950** perc 6i raid 5 e1810](http://en.community.dell.com/support-forums/servers/f/906/t/19432221.aspx)
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- [Issues mounting my Dell **Poweredge 2950** Gen iii](http://en.community.dell.com/support-forums/servers/f/956/t/19565062.aspx)
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- [**PowerEdge 2950** Upgarde BIOS - memory decreased](http://en.community.dell.com/support-forums/servers/f/956/t/19389155.aspx)
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Video tutorials

Learn about license management on the iDRAC 7 (00:01:50)

Watch this video to see how to configure and deploy an Operating System with Dell's iDRAC7 and the LifeCycle Controller.

More Videos

[Learn how to collect the system logs via iDRAC7. \(http://www.dell.com/support/troubleshooting/SupportVideos/OpenSingleVideoPlayer?embedcode=U1bWY1OTqV41x1YN1GhLkPOqWYQUdeA8&videotitle=Learn how to collect the system logs via iDRAC7.&description=Learn how to collect the system logs via iDRAC7.&description=Learn how to monitor the performance of your Dell Hardware with the iDRAC 7.](http://www.dell.com/support/troubleshooting/SupportVideos/OpenSingleVideoPlayer?embedcode=U1bWY1OTqV41x1YN1GhLkPOqWYQUdeA8&videotitle=Learn%20how%20to%20collect%20the%20system%20logs%20via%20iDRAC7.&description=Learn%20how%20to%20monitor%20the%20performance%20of%20your%20Dell%20Hardware%20with%20the%20iDRAC7.)

[&videolength=169&imageurl=http://i.dell.com/sites/imagecontent/videos/en/PublishingImages/PowerEdge_Idraclogcollection_EN.jpg](http://www.dell.com/sites/imagecontent/videos/en/PublishingImages/PowerEdge_Idraclogcollection_EN.jpg)
[Learn how to deploy an OS with the iDRAC7 \(http://www.dell.com/support/troubleshooting/SupportVideos/OpenSingleVideoPlayer?embedcode=I1OTZxODpYI4mtYANr-r_x0gdxOpqnL1&videotitle=Learn how to deploy an OS with the iDRAC7&description=Watch this video to see how to configure and deploy an Operating System with Dell's iDRAC7 and the LifeCycle Controller. &videolength=112&imageurl=http://i.dell.com/sites/imagecontent/Idrac7-OS-DeploymentPRV9.jpg&releasedate=&IsVideoPlayerOpen=True\)](http://www.dell.com/support/troubleshooting/SupportVideos/OpenSingleVideoPlayer?embedcode=I1OTZxODpYI4mtYANr-r_x0gdxOpqnL1&videotitle=Learn%20how%20to%20deploy%20an%20OS%20with%20the%20iDRAC7&description=Watch%20this%20video%20to%20see%20how%20to%20configure%20and%20deploy%20an%20Operating%20System%20with%20Dell's%20iDRAC7%20and%20the%20LifeCycle%20Controller.&videolength=112&imageurl=http://i.dell.com/sites/imagecontent/Idrac7-OS-DeploymentPRV9.jpg&releasedate=&IsVideoPlayerOpen=True)

[Learn How To Setup Dual Monitors in Windows 7 \(http://www.dell.com/support/troubleshooting/SupportVideos/OpenSingleVideoPlayer\)](http://www.dell.com/support/troubleshooting/SupportVideos/OpenSingleVideoPlayer)

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Additional resources

[Enterprise Resource Center \(http://www.dell.com/support/contents/category/Product-Knowledgebase/enterprise-resource-center\)](http://www.dell.com/support/contents/category/Product-Knowledgebase/enterprise-resource-center)

[Dell SupportAssist \(http://www.dell.com/support/contents/article/Product-Support-Knowledgebase/enterprise-resource-center/Enterprise-Tools/supportassist\)](http://www.dell.com/support/contents/article/Product-Support-Knowledgebase/enterprise-resource-center/Enterprise-Tools/supportassist)

[Dell TechDirect \(https://techdirect.dell.com/Portal/Login.aspx\)](https://techdirect.dell.com/Portal/Login.aspx)

[Windows Server Support \(http://www.dell.com/support/contents/article/Product-Knowledgebase/Windows-Operating-Systems/windows-server-support\)](http://www.dell.com/support/contents/article/Product-Knowledgebase/Windows-Operating-Systems/windows-server-support)

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